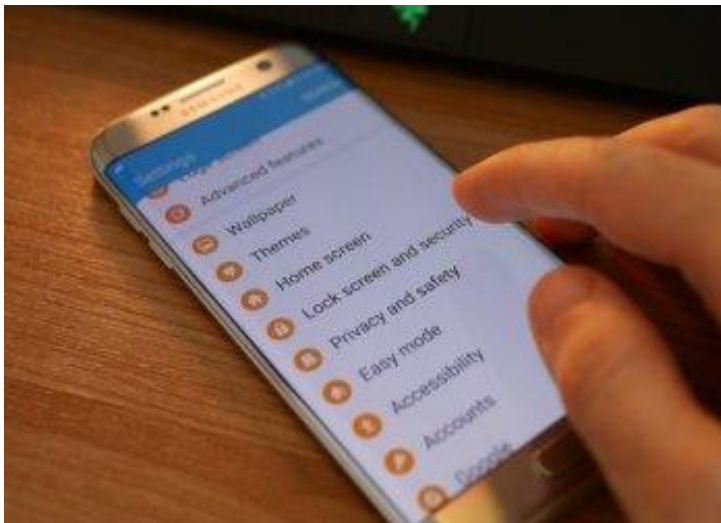


MONTCLAIR

STATE UNIVERSITY

Telecom Guide Android Factory Reset

All University-issued cell phones must be returned to Telecom after the client swipes the device back to “Factory Reset Setting” to ensure users privacy



Ensure your device is backed up in google drive.

Remove all password and accounts:

Settings>Lock screen & security> remove all passwords, patterns or PINs.

Remove Google Account:

Settings>cloud and Accounts>Accounts> Remove account.

Factory Reset

Settings>Backup and Reset>Factory Data Reset>confirmation of your password, PIN, or pattern> Delete All.